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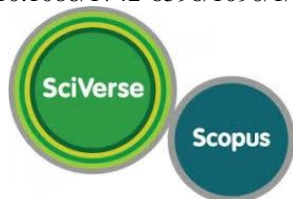
Service Desk Implementation with Information Technology Infrastructure Library Framework (Study Case Financial Company)

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ICCSE 2017 SCHEDULES

First Day, Monday, July 10th, 2017 :

Time	Event	Venue				
08:00 - 09:00	Registration	Registration Desk (ITB East Hall / Aula Timur)				
09:00 - 09:30	Opening Ceremony + <i>photo session</i>	ITB East Hall / Aula Timur				
09:30 – 10:15	Prof. Hiroshi Sekimoto	Plenary Session (ITB East Hall / Aula Timur)				
10:15 – 10:30	<i>Coffe Break</i>					
10:30 – 11:15	Prof. Ram Ramaswamy	Plenary Session (ITB East Hall / Aula Timur)				
11:15 – 12:00	Prof. Yazid Bindar	Plenary Session (ITB East Hall / Aula Timur)				
12:00 – 13:00	<i>Lunch Break</i>					
13:00 – 15:00	Parallel Session 1	Room A	Room B	Room C	Room D	Room E
		ABS-114	ABS-67	ABS-56	ABS-60	ABS-72
		ABS-100	ABS-78	ABS-66	ABS-69	ABS-79
		ABS-71	ABS-95	ABS-81	ABS-76	ABS-109
		ABS-84	ABS-106	ABS-82	ABS-80	ABS-134
		ABS-90	ABS-115	ABS-85	ABS-96	ABS-142
		ABS-93	ABS-117	ABS-88	ABS-105	ABS-202
15:00 – 15:30	<i>Coffee Break</i>					
15:30 – 17:10	Parallel Session 2	Room A	Room B	Room C	Room D	Room E
		ABS-148	ABS-94	ABS-89	ABS-138	ABS-161
		ABS-104	ABS-118	ABS-91	ABS-145	ABS-171
		ABS-150	ABS-119	ABS-92	ABS-147	ABS-174
		ABS-154	ABS-120	ABS-116	ABS-156	ABS-180
		ABS-165	ABS-121	ABS-123	ABS-178	ABS-186

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